



REEL REPAIR REQUEST FORM

Send your reels to:
Daiwa Corporation
Attn: Service Department
11137 Warland Dr.
Cypress, CA 90630

Account No. _____
(Account No. is required for repair accounts only)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____ E-mail Address: _____

Reel Model: _____ Purchase Date: _____

Anti-Reverse

Body/Frame

Bail

Clutch

Drag

Gears

Handle

Spool

Comments / Instructions:

Three horizontal lines for writing comments or instructions.

Fixed labor rates for the following reel categories:

Fly, Spincast and Spinning \$14.00, Baitcasting and Conventional \$16.00, Two Speed \$25.00, Spinning Performance \$30.00, Electric: MP3000 \$75.00, Electric Two-Speed \$65.00, other Electric reels \$55.00.

The instructions below should be followed when returning reels for warranty repair

- A) Do not remove parts.
B) Enclose "PROOF OF PURCHASE"
C) Include statement of warranty claim with nature of problem.
D) List the model name and number of product.
E) Clearly display customer's first and last name, current return address, email and daytime telephone No.
F) Carefully package and adequately insure product being returned.
G) Retain all shipping receipts (Tracking number)

In case the reel is outside warranty coverage, an estimate will be send to customer showing the cost of repairing. Once payments is received, will proceed with reparis.

Handling and Shipping: If applicable, packages will be charged the actual cost *BEST WAY* ground shipping, (UPS, FedEx or USPS) The above rates are applicable for US* continental areas only. Special shipping request will be subject to additional charges.

Depending on the season and parts availability, TURNAROUND TIME vary

For estimates regarding turnaround times, please call (800) 736-4653