



Rod Repair Request Form

**Send your reels to:
Daiwa Corporation
Attn: Service Department
11137 Warland Dr.
Cypress, CA 90630**

Account No. _____
(Required for repair accounts only)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____ E-mail Address: _____

Rod Model: _____ Purchase Date: _____

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Tip Section

Rod

Comments / Instructions:

Rods should only be sent to DAIWA'S Factory Service Department. (Consumers in Canada are also entitle to send rods to their local Warranty Center.)

The instructions below should be followed when returning rods for warranty repair

- A) Do not remove parts. ***DO NOT CUT RODS****
- B) Enclose "**PROOF OF PURCHASE**"
- C) Include statement of warranty claim with nature of problem.
- D) List the model name and number of product.
- E) Clearly display customer's first and last name, current return address, email and daytime telephone No.
- F) Carefully package and adequately insure product being returned.
- G) Retain all shipping receipts (Tracking number)

In case the rods is out of warranty coverage, a replacement will be offered for a reasonable charge. An estimate will be send to customer showning the cost of the replacement. The customer must make payment to Daiwa before shipment of replacement rod.

Handling and Shipping: If applicable, packages will be charged the actual cost ***BEST WAY*** ground shipping, (UPS, FedEx or USPS)
The above rates are applicable for US* continental areas only. Special shipping request will be subject to additional charges.

Depending on the season and parts availability, TURNAROUND TIME vary

For estimates turnaround times, please call **(800) 736-4653**