



REPAIR REQUEST FORM

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Daytime Phone \_\_\_\_\_

Fax # \_\_\_\_\_ E-Mail Address \_\_\_\_\_

Reel Model \_\_\_\_\_ Purchase Date \_\_\_\_\_

**Anti-Reverse**

- does not engage
- does not disengage
- slipping
- broken a/r lever

**Body or Frame**

- bent
- cracked
- corroded
- broken

**Bail**

- broken
- bent
- will not trip over

**Clutch**

- does not engage
- does not disengage
- does not work

**Drag**

- jerky
- slipping
- not smooth
- not enough

**Gears**

- rough
- binding
- noisy

**Handle**

- loose
- corroded
- missing
- broken
- handle goes backwards

**Spool**

- wobbling
- cracked
- bent
- noisy
- does not free spool

Comments or Instructions:

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Fixed labor rates for the following reel categories:

Fly, Spincast and Spinning \$12.00, Baitcast and Conventional \$15.00, Two Speed \$25.00, Electric: MP3000 \$75.00 other electric reels \$50.00.

Pricing is for labor only and additional charges may be applicable for parts. Customers will be notified with an estimate prior to proceeding with repairs. All of the above rates are subject to change without notice.

For warranty repair please include proof of purchase.

Handling and Shipping: Packages will be charged the actual shipping cost + \$3.50 handling and will be shipped via UPS or FedEx ground. (The above rates are applicable only for the US continental area only. Special shipping request will be subject to additional charges.)

Send your reels to:

**DAIWA Corporation**  
**Attn: Reel Repair**  
**11137 Warland Drive**  
**Cypress, CA 90630**

For further assistance please call (800)736-4653